



KARDA

MINI-SPLIT WARRANTY

Karda stands behind our products with an outstanding warranty! This warranty covers defects in workmanship and the internal parts contained in this system for a period of 7 years from the date of installation. Warranty covers the original purchaser of this product only. You must have your original invoice in order to obtain your warranty.

WHAT WILL BE DONE?

At its discretion, Karda will replace any unit found to be defective in material or workmanship, through a 30 month exchange for the same make and model. This is a one-time replacement warranty. The defective unit must be returned to the original place of purchase. Karda also offers a 7 year warranty on parts that are found to be defective.

THIS WARRANTY COVERS KARDA MINI-SPLIT SYSTEMS WITHIN CANADA. THIS WARRANTY DOES NOT COVER:

- Labor.
- Damages incurred during shipping or transport.
- Damages caused by improper installation, usage, or insufficient AC supply voltage.
- Incorrectly matched systems or damage from modification or incorporation with other products.
- Units moved from their original site of installation.
- Repair or replacement of warranted parts by other than qualified installer.
- Air handlers used in a corrosive or wet environment.
- Rust on the interior or exterior of the unit.
- Systems purchased from an unauthorized retailer or the internet.
- Products with serial numbers that have been removed or altered.
- Display models.
- Disposal fees.

SEVEN YEAR COMPRESSOR WARRANTY

The compressor is warranted for a total period of seven (7) years to the original end-user of this system. For a period of seven (7) years from the date of installation, if the compressor should prove defective, Karda will provide a replacement component without charge. Replacement compressors are warranted for the remainder of this seven (7) year warranty period. Compressors used for replacement shall be of like kind and quality and may be new or re-manufactured.

If you have questions about your warranty, please email info@kardaheatpumps.ca

HOURS OF OPERATION: Monday-Friday, 8:00 am-5:00 pm (AST.)

*Dealer policy may override manufacturer's exchange warranty. Contact your contractor for details.